

EnergyNorth Natural Gas, Inc. d/b/a National Grid NH
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2010-11 Discounted 60%

													Summary		
	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Actual/ Projected Total To Date (3)	Original Projection (4)	Variance
	(1) Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected			
Customer Count															
Actual / Projected No. of Customers													Average		
LIHEAP	2	2,844	3,687	4,684	5,427	7,070	7,070	7,070	7,070	7,070	7,070	7,070	5,511	7,070	1559
Non-LIHEAP	270	209	205	188	181	143	143	143	143	143	143	143	171	143	-28
Total	(a) 272	3,053	3,892	4,872	5,608	7,213	7,213	7,213	7,213	7,213	7,213	7,213	5,682	7,213	1,531
RLIAP Recoveries															
Actual / Projected															
Therm Sales	10,361,643	17,050,246	24,055,487	25,871,205	22,920,411	16,192,412	10,216,609	6,870,252	5,863,455	5,169,789	5,133,705	7,070,844	156,776,058	158,020,633	1,244,575
RLIAP Rate Per Therm	\$ 0.0103	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	\$ 0.0116	
Total	\$ 106,479	\$ 197,783	\$ 279,044	\$ 300,106	\$ 265,877	\$ 187,693	\$ 118,425	\$ 79,636	\$ 67,966	\$ 59,925	\$ 59,507	\$ 81,961	\$ 1,804,401	\$ 1,831,683	\$ 27,282
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (43,527)												(43,527)	(50,507)	(6,980)
Other (incl. Reporting Costs)	(d) (232)	(489)	(805)	(1,006)	(1,275)	(1,260)	(1,294)	(1,225)	(1,202)	(1,127)	(1,010)	(975)	(11,902)	(5,536)	6,366
Discounts LIHEAP	144	97,204	136,992	204,081	231,928	192,342	116,060	100,935	91,359	89,278	89,554	99,562	1,449,442	1,841,871	392,430
Discounts Non-LIHEAP	19,475	7,143	7,617	8,191	7,735	3,890	2,347	2,042	1,848	1,806	1,811	2,014	65,919	37,254	(28,665)
Total Costs	(e) \$ (24,140)	\$ 103,858	\$ 143,804	\$ 211,266	\$ 238,388	\$ 194,972	\$ 117,113	\$ 101,752	\$ 92,005	\$ 89,957	\$ 90,356	\$ 100,601	\$ 1,459,932	\$ 1,831,683	\$ 371,751
Avg Monthly Residential Customer Bill	\$ 69.03	\$ 97.40	\$ 144.66	\$ 165.17	\$ 159.13	\$ 141.69	\$ 70.62	\$ 51.95	\$ 40.13	\$ 37.86	\$ 38.13	\$ 50.26	\$ 1,066.03	\$ 1,196.26	\$ 130.24
Avg Monthly Residential Low Income Customer Bill	\$ 52.75	\$ 76.39	\$ 117.50	\$ 135.73	\$ 130.68	\$ 114.48	\$ 54.21	\$ 37.68	\$ 27.21	\$ 25.23	\$ 25.47	\$ 36.18	\$ 833.50	\$ 935.75	\$ 102.25
Avg Monthly RLIAP Customer Discount	\$ 16.27	\$ 21.01	\$ 27.17	\$ 29.44	\$ 28.45	\$ 27.21	\$ 16.42	\$ 14.28	\$ 12.92	\$ 12.63	\$ 12.67	\$ 14.08	\$ 232.53	\$ 260.52	\$ 27.99
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	24%	22%	19%	18%	18%	19%	23%	27%	32%	33%	33%	28%	22%	22%	
Gross Monthly Revenues (2)	\$ 11,737,382	\$ 20,934,569	\$ 23,264,840	\$ 20,246,802	\$ 22,379,787	\$ 8,927,070	\$ 6,317,141	\$ 4,902,035	\$ 4,739,555	\$ 4,615,284	\$ 4,015,273	\$ 7,436,821	\$ 139,516,559	\$ 135,537,477	\$ (3,979,082)
Total Costs as a percent of Gross Monthly Revenues	-0.21%	0.50%	0.62%	1.04%	1.07%	2.18%	1.85%	2.08%	1.94%	1.95%	2.25%	1.35%	1.05%	1.35%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should be no RLIAP discounts prior to November 1, 2005.

(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.

(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(4) See RLIAP Projection on page 104 of the 2010-11 Cost of Gas Filing, DG 10-230, filed on September 1, 2010.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2009-10 Account 175.39 under/(over) ending balance.

(d) Account 175.39 monthly interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.